

# Denmark Medical Centre

## Practice Billing Policy

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Denmark Medical Centre is a private billing practice. We (like many other private practices) believe that bulk billing all our patients will require us to compromise the level of care that we can offer.

**All of the following patient will be privately billed:**

- ✓ Adult patient without a Pension Concession card
- ✓ All visitors (including children and pensioners)
- ✓ Patients with no Medicare Card
- ✓ If Doctor requests Standard billing for any reason

**Other consultations which attract an additional private fee are as follows:**

- After hours appointments (Thursday and Saturday morning) have an additional \$10 charge
- Standard & Commercial Drivers Licence Medical Assessments
- Medical Assessments
- Medicals for other purposes i.e. General, Insurance, Legal & Pre-employment
- Workers Compensation and Motor Vehicle claims where a claim number cannot be produced at the time of consultation
- Nurse consults, Dressings, Minor Procedures, Implanon removal and insertion, ECG, Spirometry, Ear Syringe, Immunisations/Injections
- Reciprocal Medicare Card Holders or patients who are not registered or do not have a current Medicare Card

**Other items which attract a private fee are:**

- Scripts, PATS forms and referrals that are written without a consultation will attract a fee of \$15.00 payable on collection. There is no Medicare rebate available for this service.
- Cancellation / DNA fee – Denmark Medical Centre reserves the right to charge a fee if an appointment is not cancelled within 2 hours of the appointment.
- Access to, or transfer of, patient records.

**Pension Card holders** are generally bulk billed to Medicare, however in some circumstances the Practice may choose to privately bill.

*Conditions apply: Cards must not be expired and must be produced at time of billing. Private fees will apply if concession cards are not valid.*

**Children/young adults (under 19 years)** are generally bulk billed to Medicare, however in some circumstances the Practice may choose to privately bill.

Current fees are available from reception.

We do not give accounts and **FULL payment is requested on the day of consult.**

Payment may be made by CASH or EFTPOS. Cheques will only be accepted upon prior approval from Management

**Department of Veterans Affairs**

Our practice will bill DVA for Gold card holders, and white card holders when being treated for applicable illness.

**Patient Medicare rebates**

Paid claims are sent to Medicare electronically.

If patients bring a card linked to a savings or cheque account the practice can arrange for the rebate to be electronically refunded to their account by Medicare.

Bank account information can also be given to Medicare and then the practice will be able to arrange the rebate to go directly into the patient's bank.

**Medicare Safety net program**

Our practice is committed to reducing medical expenses as much as is possible, without compromising the quality of care that we provide. With that in mind we encourage all our patients to ensure that Medicare has full and accurate details of for them and their family and that they are all registered for the safety net program. Safety net details program details are available from the [Medicare](#) website. This is especially important with some companies now charging for pathology and radiology.